

Pre-Conference Training

Sunday, April 15, 2012

12:00-5:30 Missing & Exploited Children—
Train the Trainer

Monday, April 16, 2012

8:00—11:00 La. Pipeline Assoc.—
Table Top Exercise

8:30—11:00 Missing & Exploited Children—
Train the Trainer continued

Session Topics

Health and Fitness for Dispatchers

Ethics and Character

Child Abuse / Protection of Children

Liability Issues in the Communications Center

PSAP Planning—Lessons Learned from Joplin
Missouri

Social Networking in the Dispatch Center

Addressing Business Planning

Training Program Development

911 Network Failures and Re-routing Plan

Today's MSAG and Next Generation GIS



P.O. Box 82236
Lafayette, LA 70598

LOUISIANA NENA/APCO 2012 SYMPOSIUM



*APRIL 16 - 18, 2012
PARAGON CASINO RESORT
MARKSVILLE, LA*



Thank You for the Job You Do



2012 Louisiana NENA/APCO

Symposium

April 16 – 18, 2012



Host Hotel:

Paragon Casino Resort
711 Paragon Place
Marksville, LA 71351
Reservations Phone: 1-800-946-1946
Symposium Room Rates \$ 74.00
Room Code: APOA16G

911 Young Hero Award Program

The Louisiana 9-1-1 Young Hero Award Program is to recognize and reward a youth who demonstrates knowledge of the proper use of 9-1-1 by performing some heroic action during the course of an emergency call and to promote public education and awareness of 9-1-1.

For information on the criteria for nomination and nomination forms contact:

Don Smith
Louisiana APCO/NENA Award Committee
970 First St
Arcadia, LA 71001
(318) 263-7434 or 800-820-7138
bienville911@bayou.com



Schedule of Events

Monday, April 16, 2012

7:30 - 11:30 Registration
11:30 - 1:00 Opening Luncheon
1:00 - 4:15 Educational Sessions
1:00 - 4:15 APCO/NENA Chapter Committee Meetings
4:30 - 6:30 Opening of Vendor Floor
7:00 - till Fun Night

Tuesday, April 17, 2012

7:30 - 9:00 Breakfast
8:30 - 11:30 Registration
9:00 - 12:00 Educational Sessions
12:00- 5:30 Vendor Floor Open
(Exclusive Hours—12:00—1:30)
1:30 - 4:30 Educational Sessions
4:30 - 5:30 Vendor Hall Closing—Door Prizes
6:00 - till Shrimp & Crawfish Boil

Wednesday, April 18, 2012

7:30 - 9:00 Breakfast
9:00 - 10:30 APCO State Chapter Meeting
Followed by
NENA State Chapter Meeting
10:30 - 11:30 Educational Session



What is the Louisiana NENA/APCO Symposium?

The Louisiana NENA/APCO Symposium allows an opportunity for the public safety community to gain useful knowledge and learn about new technologies and services.

The courses and training available at the Symposium will assist in the performance of the attendees duties as a 9-1-1 Call Taker, Sheriff/Fire/EMS Dispatcher or Communication Center Director/Supervisor/ Manager.

Attendee Registration Form

Name: _____

Agency: _____

APCO Member #: _____ NENA Member#: _____

Phone #: _____ Fax #: _____

E-mail Address: _____

Address: _____

City: _____

State: _____ Zip: _____

Registration Fees:

Fees By March 15, 2012

NENA and/or APCO Member \$ 75.00 _____

Non-Member or guest \$ 100.00 _____

Fees After March 15, 2012

NENA and/or APCO Member \$ 125.00 _____

Non-Member or guest \$ 125.00 _____

Conference T-Shirts (Available ONLY with early registrations)

Size: S M L XL XXL XXXL

Circle One: Long Sleeve OR Short Sleeve

REGISTRATION FOR PRE-CONFERENCE TRAINING

Pre-conference sessions are free.

Please check below if you will be attending.

_____ I will be attending the [Train the Trainer for Missing and Exploited Children](#).

_____ I will be attending the [Table Top Exercise with the La. Pipeline Association](#).

Make checks payable and mail to:

Louisiana NENA / APCO Chapters

Attn: 2012 Symposium

P.O. Box 82236

Lafayette, LA 70598