



Louisiana Chapter



Telecommunicator - Line supervisor - Communications Center Director
9-1-1 Heroes Award Program
Marksville, Louisiana
April 16, 2012

It is a significant accomplishment to be the recipient of this award and I encourage every agency to submit a nomination. The primary purpose of the Louisiana APCO and NENA 9-1-1 Heroes Award program is to recognize and reward an individual Telecommunicator in recognition of their exemplary handling of a specific 9-1-1 or emergency call for assistance. Consideration is given to skills and knowledge exhibited in the area of communications and leadership and the Telecommunicators ability to respond to unusual or special circumstances. The nominated **Hero** must meet the following criteria developed by the Louisiana APCO and NENA Heroes Awards Committee.

Criteria:

1. Heroic event must be ongoing or have occurred during the period January 1, 2009 – December 31, 2011.
2. The call must have been an emergency event.
3. The Telecommunicator must have performed some heroic action in the course of the emergency that contributed to:
 - Saving a life
 - Significantly reducing property loss
 - Apprehending a criminal and or stopping a crime
 - Actions which reflect service above and beyond the call of duty
 - Commendable handling and control during the emergency
4. The agency submitting the nomination should complete the **hero nomination** form including a brief summary of the incident. A recording of the 9-1-1 call should accompany the hero nomination form. Use caution when writing the summary, especially if any criminal or legal proceedings are pending.

Award Presentation Format:

Nomination forms must be received by **March 23, 2012** to be considered.

The award is to be presented at the Louisiana APCO and NENA Symposium April 16, 2012 in Marksville, Louisiana.

A press release will be sent to local media prior to the presentation event. This provides another opportunity to recognize the hero's accomplishment and promote the proper use of 9-1-1.

Award Presentations:

The 9-1-1 Hero will receive:

- Louisiana APCO and NENA Chapter Personalized Hero Award Plaque.
- A choice of a full year paid membership to APCO or NENA
- Louisiana APCO and NENA Chapter Personalized Award Certificate
- Louisiana APCO T-Shirt

9-1-1 Hero Nomination Form

(Please type or print)

Please submit a summary of the incident on a separate sheet.

Nominee Information

Is the nominee a: Dispatcher Call Taker Line Supervisor Center Director

Nominee is to be employed by a public safety agency in Louisiana at any time between January 1, 2009 and December 31, 2011. Nominees need not be APCO or NENA members, but we always encourage new members!

Name:

Title/Rank:

Age: Male Female

Street Address:

City:

St.:

Zip Code:

Telephone (Day):

Telephone (Evening):

Describe the nominee's duties and responsibilities:

Describe how long the nominee has been in this position and what previous positions the nominee has held:

Photographs of two to six in different poses of the nominee are to be submitted with the nomination form, at least one pose in your agency's dress uniform.

9-1-1 Nominator Information

Public Safety Agency:

Contact Person:

Title/Rank:

Address:

City:

St.:

Zip Code:

Telephone:

Fax:

E-mail:

Note: The agency sponsoring the winning hero will responsible for transportation, lodging to and from the Louisiana APCO and NENA Symposium in Marksville, Louisiana.

The presentation date is **April 16, 2012**.

9-1-1 Call Information

Is audio available? Yes No

News media available? Yes No

You may submit newspaper articles, letters of commendation, and audiocassette (maximum length 15

minutes) and/or video tape (maximum length 5 minutes). Submissions become the property of Louisiana APCO and NENA Chapters, in addition, will not be returned.

Date and time of call:

Dispatcher Name:

Dispatcher Telephone:

Dispatcher Fax:

Dispatcher E-mail:

In the incident summary, please answer the following questions:

1. Describe the nominee and the circumstances and/or actions that qualify the nominee for this award.
2. Why do you think this person should be honored with this particular award?
3. Sign and date at the closing of the incident summary.

List agency personnel that will be attending the ceremony:

- 1.
- 2.
- 3.
- 4.

Nomination forms to be submitted by U.S. Postal Service to:

Don Smith
Louisiana APCO and NENA Heroes Award
970 First St.
Arcadia, La. 71001

Contact information:

Telephone: 800-820-7138 or 318-263-7434
Fax: 318-263-4117
E-mail: bienville911@bayou.com