President, Tracey Hilburn called the meeting to order.

Minutes
On a motion by Richard Gaines, seconded by Anna Cox, the minutes of the previous meeting were unanimously approved.

Secretary/Treasurer’s Report
In Bill Vincent’s absence, Linda Lavergne gave the Secretary/Treasurer’s Report. Ms. Lavergne reported the current membership is 406 members, prior year was 347. APCO checking account has $19,688.89, two CDs one in the amount of $13,592.45 and the other in $20,153.12. APCO total revenue funds are $53,434.46.

Executive Committee
Council Representative’s Report
Martha Carter reported to the members about the annual meeting in Minneapolis. Ms. Carter said the association ended the year almost $600,000 in the black. The association had revenues of over $10 million and has over 43% of that amount in operating reserves. The total assets for APCO International were a little over $7.5 million.

Ms. Carter said membership was up 50% over the previous year. This is the first time in 7 years we are over 15,000 members. A lot of it has to do with the new membership category giving the agencies the opportunity to do group membership.

Ms. Carter told the members that APCO Institute released 3 new courses this year, CTO 5th edition, CTO Program Concepts, and EMD Manager. The institute is very healthy and doing very well.

The Board of Director elections were held for the Gulf Coast regions which Louisiana is part of. Matt Stillwell and Debbie Gailbreath are our two board members for the Gulf Coast.

Ms. Carter said attendance at the Minneapolis conference is estimated at 4,623. The year before in Philadelphia it was 5,400 and Houston was 4,800. They are expecting the attendance to go back up in Anaheim and expecting that the conference in New Orleans will do well in 2014. They are doing comparisons of numbers and conference locations and it shows that it does have something to do with attendance.

International is calling for papers and presenters for Anaheim. They are looking for new material and innovative programs, focusing on front line telecommunicator issues. If you have anyone in your organization or in another organization that may want to be a presenter, discuss the concept of submitting their papers to international to be able to present in Anaheim next year.
Ms. Carter discussed Mark Boudreaux’s Saudi effective training program involvement. Ms. Carter said APCO is continuing to do international training. They are trying to convert most of their programs into Spanish.

Ms. Carter spoke about ProCHRT, she stated that it started out as a task force years ago in the State of Florida. They were focusing on trying to get their telecommunicators recognized as first responders and to develop retirement systems for them and to talk to them about training certification and getting things done legislatively as far as getting benefits for telecommunicators. It has now been elevated to a standing committee, called ProCHRT committee. They are trying to reach out to every State chapter to consider the development of a ProCHRT committee. The committee members are each being assigned a State. Debbie Gailbreath has been assigned to the State of Louisiana. Ms. Carter proposed to the group, to think about at our next chapter meeting, to invite Debbie to come and give a presentation on ProCHRT. The members asked to invite her to the January chapter meeting.

**New Business**

*Committee Report*

In Jack Varnado’s absence, President Hilburn informed those present that they have not received the policy and procedure manual from National yet but should be receiving that information soon. She also asked members to turn in their budget request to make the National Conference in Anaheim.

*Training Committee*

President Hilburn informed the membership that Kathy Rushworth has volunteered to assist with getting a CTO class scheduled in Natchitoches hosted by Willis Carter.

*TERT Committee*

President Hilburn stated that Violet Anderson was unable to be at the meeting to give her report.

**Other Business**

*Hurricane Isaac Overview*

Woody Glover reported to the membership about what went on during Hurricane Isaac with the 911 system. Woody reported that the Pearl River PD lost power and generator and when they did they put in automatic rerouting and it worked. Woody told the members that they lost the Central Office in Madisonville due to flooding. Woody discussed more Hurricane Isaac situations he experienced.

Anna Cox spoke on her agency losing two law enforcement officers as well as what her agency dealt with from Hurricane Isaac.

President Hilburn reported to the members that Dal Taylor & Daniel Davidson have volunteered to sit on the committee to design the website.

There being no further business, the meeting was adjourned.